

## **TO BABY AND BEYOND COURSES**

### **BOOKING TERMS AND CONDITIONS**

1. The total cost must be paid in advance, full payment which is non- refundable, is required along with the completed booking form. (As course places are limited and cannot always be guaranteed, it is recommended that you telephone To Baby and Beyond to determine course vacancies before applying in order to avoid disappointment.)
2. In the event of a participant being unable to attend a course or complete a course no refunds will be available.
3. Course fees include tuition and certification fees where applicable. Liquid refreshments at break times are also included. All other costs such as travel and accommodation where needed etc are payable by the participant.
4. It is the participant's responsibility to ensure that the course is suitable for their requirements. To Baby and Beyond are happy to offer advice but accept no liability in the event that the content of the course does not meet individual requirements.
5. To Baby and Beyond reserves the right to re-schedule or cancel a course whether through insufficient numbers or for any other good reason. If you notify To Baby and Beyond within seven days of being advised of a re-scheduled date that such date is unacceptable and if no other date can be agreed, then you will be entitled to a refund of the course fees paid but not otherwise.
6. To Baby and Beyond reserve the right to alter the advertised course venue and trainers.
7. To Baby and Beyond reserve the right to decline applications.
9. All students are required to observe and abide by all policies regarding health and safety, security, participant conduct and any other regulations as set out by To Baby and Beyond.
10. The course content has been carefully researched and is believed by To Baby and Beyond to be up-to-date and factually correct.
11. Any complaints regarding courses that cannot be resolved with the instructor at the time please contact Head Office either by email or telephone, To Baby and Beyond, Tel. 01273 702796 or Email: [info@tobabyandbeyond.com](mailto:info@tobabyandbeyond.com)